

EMERGENCY RESPONSE PLAN

■ October 2022 - January 2023

FINAL REPORT

February 2023



PEOPLE IN NEED

146.2K

PEOPLE TARGETED

77.8K

PEOPLE REACHED

89.6K

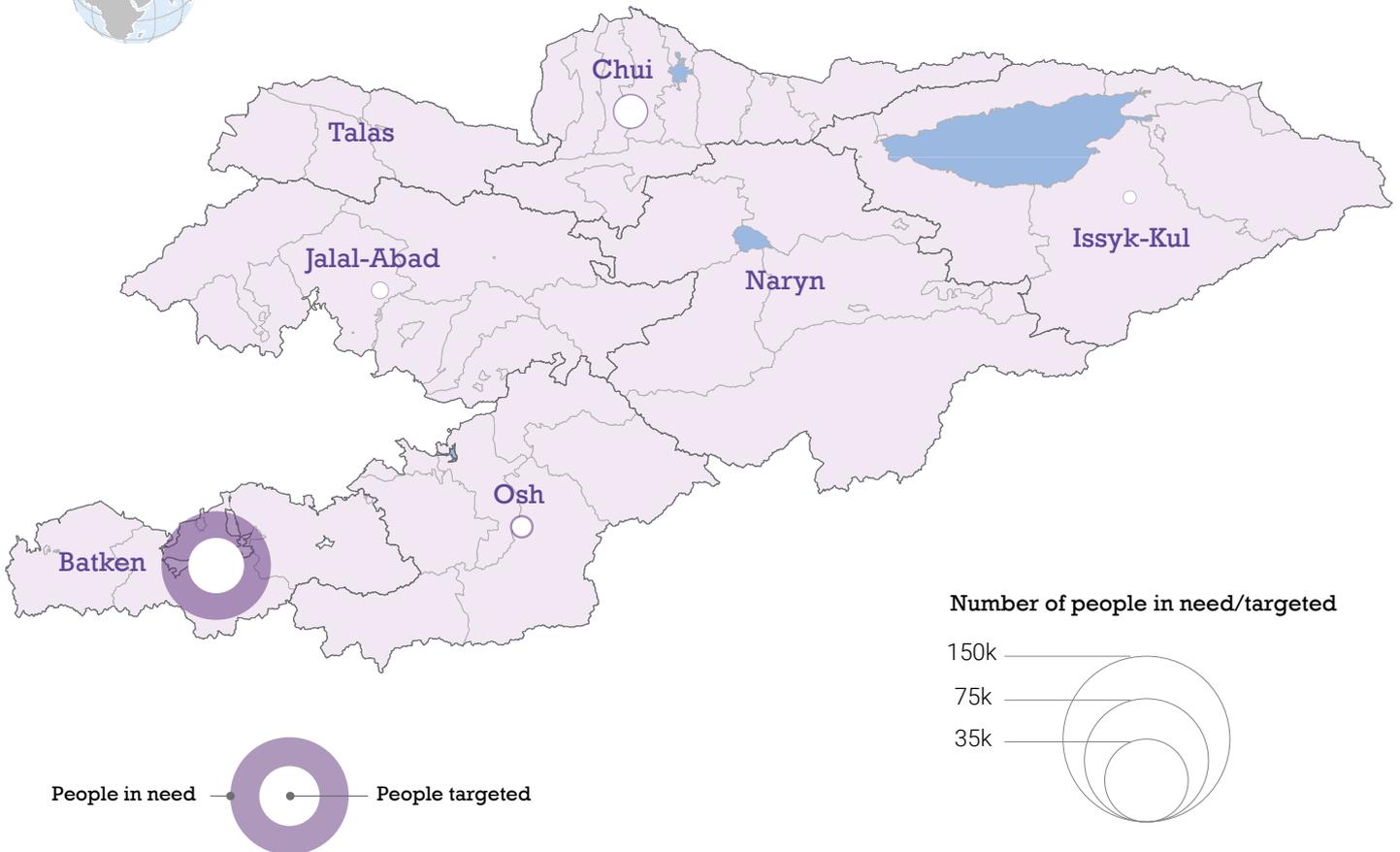
ERP FUNDING*



REQUIREMENTS (\$)
\$ 14.7 M

FUNDED (\$)
\$ 4.7 M

UNMET (\$)
\$ 10 M



The boundaries and names shown and the designations used on this map do not imply official endorsement or acceptance by the United Nations.

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ACHIEVEMENTS AT A GLANCE

ERP OVERALL ACHIEVEMENT



146.2K

PEOPLE IN NEED



77.8K

PEOPLE TARGETED



89.6K

PEOPLE REACHED

ACHIEVEMENT BY SECTOR

SECTORS	Funding requested (ERP Budget)	Funding	Number of people targeted	Number of people reached	% Reached VS Targeted
Coordination	30,000	0	n/a	n/a	n/a
Early recovery	4,108,140	366,493	40,643	2,814.3	6.92%
Education	670,000	92,000	20,900	9,800	46.89%
Food Security and Livelihoods	2,405,000	1,299,674	61,314	89,693	146.28%
Health	500,000	113,500	64,524	10,474	16.23%
Logistics	422,399	0	n/a	n/a	n/a
Protection	789,000	628,482	16,119	17,400	107.95%
GBV/MHPSS sub-sector	250,000	402,000	16,119	16,000	99.26%
Child protection sub-sector	120,000	45,000	8,000	17,400	217.5%
Other protection activities	419,000	181,482	16,119	2,115	13.12%
Shelter/NFI	5,341,931	1,153,977	14,314	13,472.3	94.12%
WASH	509,109	192,000	14,314	31,495	220.00%
Multi sector	n/a	894,150	n/a	n/a	n/a
■ TOTAL	14,775,579	4,740,275	77,800	89,693	

* reached with one type of assistance

According to DRCU Humanitarian assistance table as of 10 February 2023

FUNDING OVERVIEW



REQUIREMENTS (\$) **\$ 14.7 M**

FUNDED (\$) **\$ 4.7 M**

UNMET (\$) **\$ 10 M**

FUNDING BY SECTOR (million US\$)

	Funding Requirement	Current funding	Unmet	
0.00% ✖	Coordination	30K	0	30K
8.92% 🛠	Early recovery	4,108K	366K	3,803K
14.45% 📖	Education	670K	92K	588K
54.04% 🍲	Food Security	2,405K	1,299K	1,105K
22.70% 🏥	Health	500K	113K	437K
0.00% 🚚	Logistics	422K	0	422K
79.66% 🧑	Protection	789K	628K	161K
160.80%	GBV/MHPSS sub-sector	250K	402K	-152K
37.50%	Child protection sub-sector	120K	45K	75K
43.31%	Other protection activities	419K	181K	238K
21.60% 🏠	Shelter/NFI	5,342K	1,153K	4,266K
37.71% 🚰	WASH	509K	192K	317K
n/a 🌐	Multi sector	x n/a	894K	x n/a
32.08%	Total	14,775,579	4,740,276	10,035,304

CONTRIBUTIONS BY DONORS

Funding provided by donors to ERP

European Union	211,000 Euro
Germany	210,000 Euro
Hungary	12,000 USD
Japan	1,000,673 USD
Switzerland	528,674 USD
United Kingdom	200,000 GBP
United States of America	212,000 USD

Other funds

AKF	20,000 USD
Central Emergency Respond Fund (CERF)	1,000,000 USD
Disaster Response Emergency Fund (DREF)	497,205 USD
Internal UN funds	645,106 USD
Red Cross/Red Crescent Movement funds	270,740 USD
Start Network	150,000 GBP

* According to DRCU Humanitarian assistance table as of 10 February 2023

All donors listed in alphabetical order

OVERVIEW

Overview of the response

In mid-September 2022, the escalation of violence at the Kyrgyz-Tajik border resulted in casualties and damage to infrastructure, as well as in 142,071 internally displaced people (IDPs): 54,684 people from Batken district; 25,600 people from the city of Batken; 56,486 people from Leilek district; 5,301 from Chon-Alai district. Almost one-third of the population of the affected areas was in need of humanitarian assistance.

The majority of IDPs have returned to the places of their residence. According to the latest data from the Ministry of Emergency Situations, 132,828 people have returned to Leilek and Batken districts as of 12 February 2023, while a total of 3,942 people still remain displaced, with 116 people in temporary collective shelters (Batken oblast – 105 people, Jalalabat oblast – 11 people) and 3,826 people in host families (Batken oblast – 1,791 people, Osh city – 84 people, Osh oblast – 271 people, Jalalabat city – 147 people, Chuy oblast – 842 people, Bishkek city – 691 people).

As of 12 February 2023, the Government recorded the destruction of 667 private houses (429 fully destroyed and 238 houses partially damaged), 12 schools, 11 kindergartens, four hospitals, 11 administrative buildings, and 197 basic infrastructure objects (electricity, water pipelines and others) throughout the region. The Government is constructing houses with 80% of houses already built and at a final stage and 20% of houses in the process of construction.

Overall, the humanitarian response under the Emergency Response Plan (ERP) has been coordinated through the Disaster Response Coordination Unit (DRCU), co- chaired by the Minister of Emergency Situations and the United Nations Resident Coordinator and attended by all national and international humanitarian partners. During the reporting period, 18 humanitarian organizations worked to meet the population's priority needs, guided by three strategic objectives set out in the ERP.

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- **Strategic objective 1:** Ensure the delivery of urgent lifesaving assistance for the most vulnerable people in the affected areas, including winterization, in line with their priorities and in support of the ongoing government's response.
- **Strategic objective 2:** Restore conditions of safety and dignity to the directly affected population, ensuring their access to urgently needed assistance, public basic services and protection assistance for adults and children, as well as their ability to participate meaningfully in the decisions that impact their lives. This includes mental health and psychosocial support (MHPSS), legal support, and protection against sexual exploitation and abuse (PSEA).
- **Strategic objective 3:** Provide initial emergency livelihoods assistance to enable the resumption of basic productive activities.

By 10 February 2023, 89,693 women, men and children were reached with some form of assistance through the ERP. Some 32% of the current ERP financial requirements have been covered, enabling sectors to address the most immediate humanitarian needs of people, including winterization. Humanitarian actors distributed cash, food, non-food items (NFI), including basic housewares and winter clothing, hygiene and dignity kits, teaching and learning materials, and provided protection services, including legal assistance and psychosocial support (PSS) to the most vulnerable among the affected population.

Due to the limited funding, sectors had to prioritize life-saving and critical activities, with a number of needs of the vulnerable population remaining unmet, including among others: Emergency support for income generation including through cash-based interventions, assets and tools for spring field works, and livestock replacement; improvement of the humanitarian logistics systems in Batken oblast; and other unmet needs in education, food security and logistics, health, protection, shelter, water sanitation and hygiene and early recovery sectors.

Sectoral response achievements, challenges and gaps are outlined in the following section. DRCU response challenges and recommendations will be discussed during the lessons-learned workshop in March 2023 and will be reflected in a separate report.

SECTOR ACHIEVEMENTS

Education

Organizations:

AKF, RCSK, UNICEF, Mercy Corps

Response achievements

- Over 9,800 children benefited from response activities aimed at providing teaching and learning materials (e.g., textbooks and stationery), learning kits, and recreational kits.
- Human Centered Design workshops are ongoing to enable teachers to co-create, test and implement educational micro-innovations in the affected schools of Ak-Sai, Ravat, Bujum, Samarkandek and Kok Tash villages.
- The Education Sector is working on prepositioning emergency supplies for schools, such as educational kits, recreational kits, early childhood development kits, and math and science kits to cover the needs of 33,100 children.

Challenges and gaps

- There is a need for additional teaching and learning materials, as well as recreational kits in schools, IT equipment to increase access to online learning for teachers and students, extra school facilities, furniture and learning space in schools accommodating displaced students.
- Online education platforms are in place, but not usable by the affected students due to limited access to electricity, the internet and infrastructure damage.
- Information management system for real-time monitoring of displaced preschool and school-aged children and teachers.

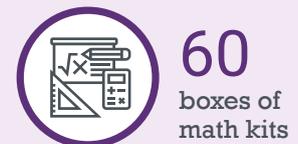
PEOPLE TARGETED



PEOPLE REACHED



FUNDING COVERAGE



Contact information

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Food Security

Organizations:

ICRC, WFP

Response achievements

- The Food Security Sector (FSS) transferred 230 metric tons of food (216 tons of fortified wheat-flour and 14 tons of vegetable oil) to the Ministry of Emergency Situations which was distributed in October 2022 to 4,000 vulnerable families (IDPs, returnees and host families) to cover the food requirements of 20,000 people with an average ration of 50 kilograms of wheat-flour and 5 litres of vegetable oil.
- FSS also launched cash-based assistance in November 2022 with the focus on IDPs and families, whose houses were destroyed or damaged. In total, 1,431 families (8,873 beneficiaries) have received timely cash assistance (\$200 per family). The transfer value was agreed by DRCU partners involved in the Cash Coordination Working Group (CCWG) and coverage of locations was coordinated to ensure the following of Leave No One Behind (LNOB) principles.
- In total, the sector supported 17,595 IDP families, returnees and host families (89,693 beneficiaries) focusing on the existing social vulnerabilities (poor, large families, persons with disabilities, etc.). The total transfer volume has reached 1,061 metric tons of food and \$286,200 as a net cash-based transfer to the affected communities.
- FSS procured 496 metric tons of food and organized a series of quick community projects through Food-for-asset and Food-for-training modalities. In total, 6,030 vulnerable families of returnees, IDPs and host families (30,150 beneficiaries) received a food ration of 100 kilograms of wheat-flour and 10 litres of vegetable oil per family. The lighter conditionality was applied to assist the affected communities in the quick recovery from destructions and to empower people through obtaining additional livelihoods skills (sewing, cooking, computer literacy, etc.).
- FSS is supporting food security and nutrition of 6,134 vulnerable families (30,670 beneficiaries), focusing on returnees, IDPs and host families. The food in the volume of 334.75 metric tons (304.6 tons of wheat-flour and 30.15 tons of vegetable oil) will be distributed during February to ensure lean season support of vulnerable affected communities focusing on single women-led families, large families with many minors, families with persons with disabilities, etc. The food ration for the above food assistance will constitute 50 kilograms of wheat-flour and 5 litres of vegetable oil per family to ensure larger coverage of affected people.

PEOPLE TARGETED

 61.3K

PEOPLE REACHED

 89.6K

FUNDING COVERAGE

 54.04%

Challenges and gaps

- The Logistics Sector remained unfunded with the need to improve the humanitarian logistic systems in Batken oblast remained unmet.



1,061
metric tonnes
of food



\$286,200
cash based
assistance

Contact information

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Health

Organizations:

MSF, RCSK, UNFPA, UNICEF, WHO

Response achievements

- At least 10,000 people benefited from response activities aimed at providing essential medical supplies and equipment to people targeted by the Health Sector in Batken oblast.
- At least 10,000 people benefited from improved access to essential health services for life-threatening conditions, including sexual reproductive health.
- The Health Sector trained 227 health workers on the different essential health services in emergency situations.

PEOPLE TARGETED

 64.5K

PEOPLE REACHED

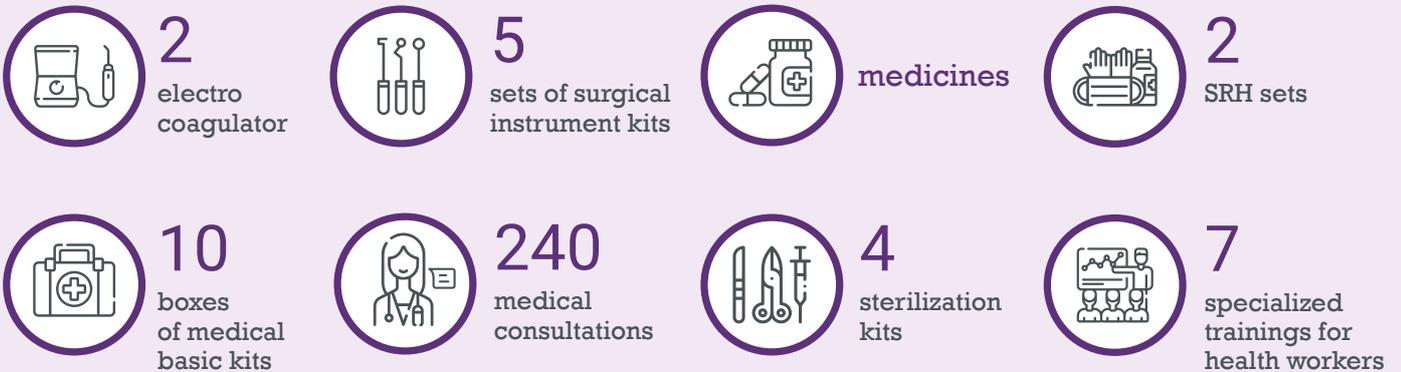
 10.5K

Challenges and gaps

- A roadmap for the provision of emergency and trauma care for life-threatening conditions in Batken oblast needs to be developed.

FUNDING COVERAGE

 22.70%



Contact information

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PART II: SECTOR ACHIEVEMENTS

Protection

Organizations:

Center for the Protection of Human Rights "Kylym Shamy", Center for Support of International Protection, Insan-Leilek, Interbilim, Lawyers of the Ferghana Valley Without Borders, Legal Clinic Adilet, PF Center for the Development and Protection of Vulnerable Groups of the Population, UNDP, UNHCR, UNICEF, UNFPA, UN Women, USAID

Response achievements

- During the elaboration of the ERP, the Protection Sector identified 132,312 people in need, with the target number of 16,119 of people to be assisted. By February 2023, the Protection Sector has reached 17,400 beneficiaries.
- The Protection Sector conducted **protection monitoring** to understand protection needs and plan an effective response. The Protection Sector has also developed a **Referral Pathway** on the available services, across different sectors, with the information and contact details of the service providers. The Referral Pathway facilitates access of the IDPs and other affected people to the services they need.
- Protection Sector partners provided **legal and social assistance** to about 2,000 families of IDPs and returnees on the restoration of personal and property documents, legal counseling and sensitization on laws and regulations related to IDPs, returnees, birth registration, citizenship, land and housing rights, compensations and other legal issues. Many cases are followed-up with authorities, with six cases by courts.
- Protection Sector partners have been providing **mental health and psycho-social** to 16,000 IDPs and returnees.

PEOPLE TARGETED

 16.1K

PEOPLE REACHED

 17.4K

FUNDING COVERAGE

 79.66%

Challenges and gaps

- Some humanitarian and protection needs of IDPs and returnees remain to be addressed, including a few dozens of families of IDPs located outside of Batken region.
- There is a need to strengthen and continue psychological, mental health and social services and make them available and accessible to the affected people including IDPs located in Batken oblast, as well as those located outside of the region, including by training of psychologists. This shortage of available experts could be redressed systemically and nation-wide also for mid-term preparedness for new emergencies.
- Information about the number and location of IDPs and people in need of assistance has been fragmented. Data protection concerns complicate data sharing among humanitarian actors.
- There is a need to continue strengthen knowledge of population, authorities, and civil society available/already provided services and assistance.
- A government website collecting all relevant legal acts, information on legal assistance, access to free housing and claiming compensation for material losses, as well as the protocols of assessment of damages to property related to the border incidents in Batken oblast, would be recommended in this respect.
- Measures to encourage and support IDP children to attend schools in places of their current displacement should be strengthened.



Legal assistance to affected population and IDPs



Mobile bus from Population service center



IDP Protection Monitoring



MHPSS capacity social pedagogues



Psycho-Social Support



5 Psychosocial First Aid trainings



Establishment of 4 Safe Spaces for women, girls and, older women, women and girls with disability



Mobilization and training of psychologists and deployment of 25 MHPSS specialists to Batken



Support to provide integrated lifesaving MHPSS and GBV information and services and establishment of the GBV referral pathways

Contact information

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Shelter and non -food items (ES&NFI)

Response achievements

Emergency Shelter:

- Shelter Sector agencies covered the most urgent winterization needs and part of the shelter needs.
- The Shelter Sector provided accommodation for 81 people affected by the escalation of violence in winterized temporary housing units.
- The Shelter Sector provided winterized living, cooking and WASH facilities in two collective centers.
- The Shelter Sector plans to provide 30 households with emergency shelter repair kits and delivered coal for heating to 8,470 persons.

NFI delivery:

- In total, the Shelter Sector assisted 2,137 beneficiaries comprising 356 families (1,107 men, 1,030 women, and 800 children) with NFI kits in 15 locations, including vulnerable groups. All beneficiaries/families received NFI kits that included winter clothing, winter shoes, a kitchen set, a teapot (per family), a cauldron (per family), a jerrycan (per family), a mattress, a blanket, a pillow, bedsheets, camp bed, electric kettle (per family), heater (per family), electric stove (per family), electrical extension cords (per family), energy-saving light bulb (per family). In addition to the beneficiaries in the first category (whose houses were completely destroyed/burnt).
- The Shelter Sector supplied displaced people, returnees and host communities with essential core relief items. As a result, up to 6,000 people received essential relief items like kitchen sets, blankets, and bed sheets.

Organizations:

IOM, Insan Leilek, OSCE, RCSK, UNHCR

PEOPLE TARGETED

 14.3K

PEOPLE REACHED

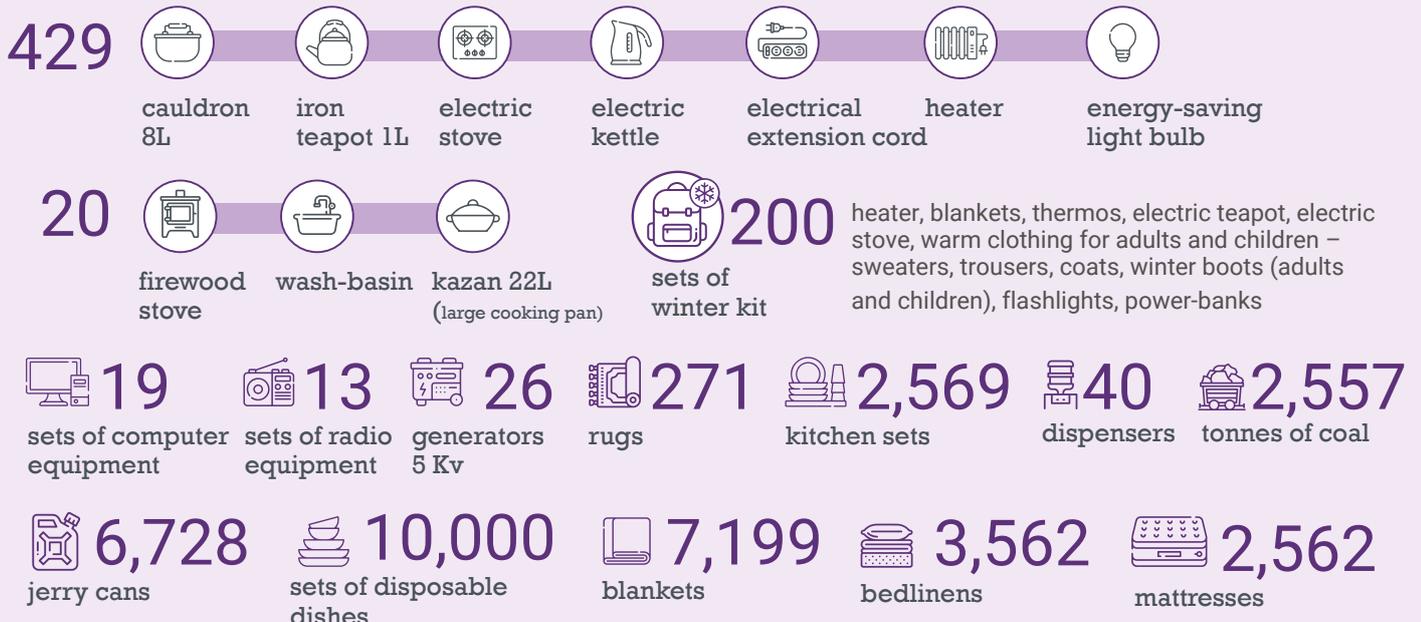
 13.4K

FUNDING COVERAGE

 21.60%

Challenges and gaps

- One of the main challenges faced by the Sector was related to the development of an accurate list of beneficiaries during the preparatory phase. The Shelter Sector used the baseline lists of 1,680 people, provided by government counterparts, however, due to the practice of registration of people at the place of residence, not all family members, including children, were captured in the list. Therefore, the Sector lead had to revisit the lists of beneficiaries by reaching out to each family separately to ensure all family members are included and the correct technical specifications for NFI are identified. This process took approximately three weeks in the preparation stage.
- One of the gaps is insufficient funding to cover the needs of the category 3 - vulnerable people among host families and host communities.
- The lack of availability and inadequate quality of goods in the local market and challenges in the supply chain that changed the schedule of delivery and distribution.



Contact information

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Water, Sanitation and Hygiene (WASH)

Response achievements

- During the first days, the WASH Sector initiated immediate response leveraging established partnership and using prepositioned family hygiene kits and diapers. By 25 September 2022, the WASH Sector distributed 1,702 hygiene kits to cover the needs of 8,510 people, of whom 5,106 are children. One family hygiene kit is intended to cover the needs of two adults and three children.
- During the reporting period, the Shelter Sector distributed additional 2,920 hygiene kits, 1,455 packs of diapers and relief items working through the network of volunteers providing support to the affected people in all parts of Batken oblast.
- The WASH Sector prepositioned 1,000 family hygiene kits with 800 located now in the Osh warehouse and 200 in Batken.
- Additionally, extended Family Hygiene Kits that included bucket, washbasin, towels and scoop were provided to 1,460 affected families of Batken, Leilek and Chon-alai districts in February 2023, to meet critical hygiene and sanitation needs;
- Through the network of community-based organizations, local radio and social media, 70,000 people in Batken oblast were reached with life-saving messages, including on promotion of hygiene and sanitation at family and community levels; sanitation and hygiene services in 5 educational institutions serving as IDP centers were improved, including ensuring access to water for washing and laundry in the college and lyceum where there are still about 100 IDPs residing.
- In total, the WASH Sector managed to cover various water, sanitation and hygiene needs of 31,495 people out of 14,314 initially targeted.

Challenges and gaps

- Inadequate sanitation and waste management practices in two temporary reception centers housing IDPs.
- No individual latrines in the temporary reception centers for IDPs, requiring middle to long-term planning interventions, especially in schools and kindergartens.
- Need for better coordination on access to safe drinking water through engaging partners working on infrastructure and information management projects, to be able to provide the most needed and well-informed response.

Organizations:

ADRA, ICRC, OSCE, Insan-Leilek, RCSK, UNICEF, UNFPA, UNHCR

PEOPLE TARGETED

 64.5K

PEOPLE REACHED

 31.4K

FUNDING COVERAGE

 22.70%



Contact information

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Early Recovery

Response achievements

- Resource mobilization (USD 200,000) of grant support to the affected households (HHs) and business entities for immediate income generation and resumption of businesses; A total of 45 grantees were selected from 2530 applicants to provide grants to the affected HHs and small businesses in February 2023.
- Close collaboration with local authorities allowed for timely and accurate identification of the most severely affected households, including those who lost family members or whose homes were fully or partially destroyed;
- Rapid needs assessments and post-distribution monitoring allowed for the identification of best practices and areas to improve future preparedness and response efforts both by local and national authorities and the international community.
- National experts are supporting Batken Oblast in developing a sustainable development plan in the oblast.

Challenges and gaps

- Funding: The Sector faced challenges in securing sufficient funding to carry out its early recovery efforts, which limited the scope and scale of its activities.
- Coordination: The Sector encountered challenges in coordinating and engaging wider implementers and partners and making joint efforts in programming and delivering the activities in a more coordinated manner, further compounded by the absence of a national recovery framework.

Contact information

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Organizations:

ACTED, UNDP

PEOPLE TARGETED

 40.6K

PEOPLE REACHED

 2.8K

FUNDING COVERAGE

 8.92%

Multi-purpose cash assistance

Response achievements

- The Cash Working Group (CWG) in Kyrgyzstan has been reactivated by the DRCU with a focus on the implementation of the response plan. Humanitarian organizations coordinated through the CWG to align their strategies, targets and geographical focus to avoid any duplications and gaps.
- CWG members distributed multi-purpose cash assistance to 4,146 families and are planning the distribution to another 773 families to cover their immediate humanitarian needs.

Challenges and gaps

- Communication strategy and practices need to be strengthened to explain the cash interventions, amounts and selection criteria among the affected people.

Contact information

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Organizations:

ACTED, MSF, RCSK, UNFPA, UNICEF, WHO



Interviews at IDP centre in Batken city, Batken district, 11 October, 2022.

Distribution of NFI (bedding, heating and cooking equipment, cookware and winter clothing and shoes) to affected population of Batken district. Photos by Kanat Sharipbekov and Adilet Ab



Distribution of NFI (bedding, heating and cooking equipment, cookware and winter clothing and shoes) to affected population of Batken district. Photos by Kanat Sharipbekov and Adilet Abdy



Food distribution after the completion of light FFA (Food for assets) – cleaning irrigation canal. Chek village, Batken province. Each beneficiary received 100 kg of WHF and 10 l of veget



Field visit with Mr. Hideki Goda, Ambassador of Japan in the Kyrgyz Republic. Meeting with beneficiaries affected. Check village, Batken province.



Provision of legal assistance to displaced persons



Improved living conditions for displaced persons accommodated in Batken college facilities



Improved living conditions for displaced persons accommodated in Batken college facilities (2)



Displaced persons living in winterised housing units

Shanoza, pregnant woman and mother of 3 children from Kok-Tash village in the temporary camp in Batken city
Photo: Kanat Kubatbekov



Coal distribution among displaced persons to support them during winter



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